

Heartland

Employee Guide to Self-Service



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First-time users

Go here for the steps
to set up your account



Logging In

Employee Self-Service (ESS) allows you to log in and access your pay stubs and W-2s/1099s whenever you need them.

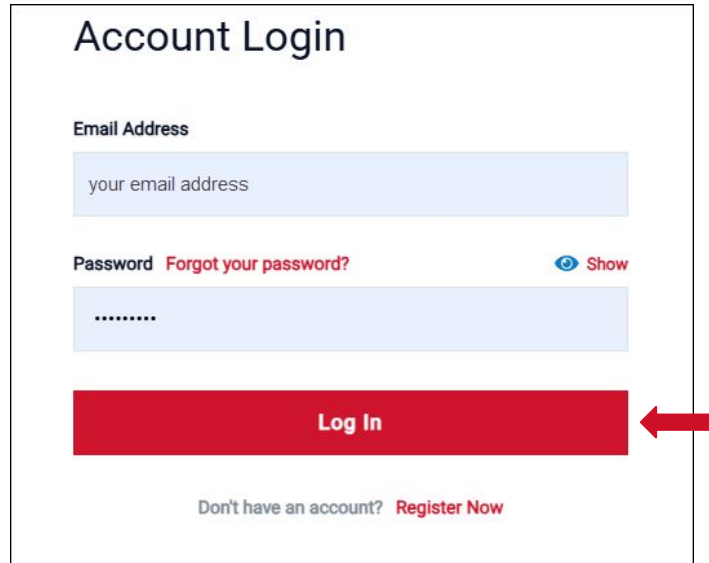
Pay stubs will be available to view as of each check date that you were paid. W-2s/1099s will be issued for each year you received wages and will be available by the end of January the following year.

How to access your ESS account

1. Go to <https://m.heartlandcheckview.com> to log in.
2. Enter the associated email address and password.
3. Select the *Log In* button.

First-time users

Go to the [Set Up Your Account](#) section to get started.



The screenshot shows the 'Account Login' page. It has a title 'Account Login' at the top. Below it are two input fields: 'Email Address' with a placeholder 'your email address' and 'Password' with a placeholder '.....'. To the right of the password field is a link 'Forgot your password?' and a toggle 'Show' with an eye icon. At the bottom of the form is a large red button labeled 'Log In'. A red arrow points to this button from the right. Below the button is a link 'Don't have an account? Register Now'.

Home

You will be taken to the *Home* screen once you have logged in. From here, you can view your pay stubs as well as your W-2s (once available):

- Select *Paychecks* to view current and past pay stubs.
- Choose *W-2 Forms* to see current and past W-2/1099s.
- Collapse the Navigation Menu by choosing the Blue [<] icon.

Heartland
Employee Self Service

Heartland Homes
Home

Welcome back, Winston Employee
Hope you are having a great day.

Active Messages
0 [View](#)

Action Required
0 [View](#)

Navigation Menu:
Home
Direct Deposits
Messages
My Profile
Paychecks
W-2 Forms
Pending Transactions
Profile Selection
Logout

Paychecks: View Your Pay Stubs

When you select the *Paychecks* option from the left menu, the bottom half of the screen will show all pay stubs you have available to view. The most recent stub shows at the top of the list.

To print a pay stub, select the *Pay Stub* link for the desired date. When the preview window appears, select *Download*. Your check will be viewed as a PDF file. You can print or save it.

Heartland
Employee Self Service

Heartland Homes
Paychecks

Wage Information

Type: Auto Hourly
Frequency: Weekly
Legal Company: Heartland Homes
Rate / Salary: 55.0000

[Understanding Your Paycheck](#)

My Paychecks

Filter: 05/20/ | 07/07/ ☒ Zero Checks [Download](#)

<input type="checkbox"/> Date	Check	For	Gross	Net Pay	Check Amount	
<input type="checkbox"/> 07/07/	V101124517	Regular Check	\$2,200.00	\$1,507.10	\$0.00	Pay Stub
<input type="checkbox"/> 06/23/	V100507605	Regular Check	\$2,200.00	\$1,507.09	\$0.00	Pay Stub
<input type="checkbox"/> 06/09/	V99897785	Regular Check	\$2,200.00	\$1,507.10	\$0.00	Pay Stub

CheckStubReport_.pdf

1 of 1

[Download](#)

Select the *Download* button in order to print/download your pay stub.

W-2 Forms: View W-2 or 1099 Forms

When you choose *W-2 Forms*, you will see a *View PDF* option for each year a W-2 and/or 1099 was issued to you.

💡 A W-2 will not be available to view until your company has processed the last payroll for the year and Heartland has completed your company's year-end tax filing.

To print a copy, select the *View PDF* option on the right side of the screen. When the preview window appears, choose the *Download* option.

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W-2 Forms

Tax Information

Fed Filing
Single or Married Filing Separately

Fed Exempt
n/a

Location
OK0170890

State Filing
Single

State Exempt
1

School District
n/a

[W-2 Instructions for Employees](#)

W-2 Forms

A W-2 tax form shows important information about the income you've earned from your employer and the amount of taxes withheld from your paycheck.

[View PDF](#)

W-2s will appear here, as they become available.

Employee W2 Report .pdf

1 of 2

Copy 1 - To the First With Employer's PREPARED Tax Return

Employee's social security number	Wages, tips, and other compensation	Federal income tax withheld	Employee's state income tax withheld
71211-75	893.45	893.45	893.45

Copy 2 - To the First With Employer's W-2, City, or Local Income Tax Return

Employee's social security number	Wages, tips, and other compensation	Federal income tax withheld	Employee's state income tax withheld
71211-75	893.45	893.45	893.45

Download

Select *Download* to view, print, or save your W-2.

Enhanced Features


Enhanced Employee Self-Service features allow employees to submit Update Requests for Name, Address, Tax, and Direct Deposit information. *(Optional, based on company preference.)*



For Enhanced Employee Self-Service features, your menu will contain additional options, *Employee Updates* or an Edit Pencil icon, where you can edit your information to submit an update request. You will receive an email when your update request is received, and a second email once your approver verifies your information.

Information Needed to Submit an Update Request: Your company policy may require specific information to verify and approve your update request. Please see your payroll administrator regarding your company's policy.

Update Request Verification Process: Your request will be submitted to your assigned approver at your company for verification before the change to your information becomes active.

Review and Confirmation: Your approver will review per your company's guidelines and accept or reject the information.

Employee Update Request Received 

Dear Ella Elizabeth Employee,

We have received your request Ella Elizabeth Employee, to update one of the following: Name, Address, Tax or Direct Deposit information.

The request has been submitted to your approver, and you will receive a follow-up email once your request has been reviewed. If you did not submit an update request, please contact your company's payroll administrator immediately.

Thank you!

My Profile: Name/Address Updates (Enhanced Feature)

If your company has enrolled in the Enhanced Employee Self-Service features, you will be able to select the pencil icon to submit an update request. You will receive an email when your update request is received, and a second email once your approver accepts or denies your updates.

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Employee Self Service

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- Messages
- My Profile**
- Paychecks
- W-2 Forms
- Pending
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Heartland Homes
My Profile

Winston Employee
SSN: XXX-XX-6683
Date of Birth: December 22, 2007
Marital Status:

Address

Address 1
680 Castle Street

Address 2
N/A

City
YUKON

State
OK

Zip
73099

Tax

Fed Filing
Single or Married Filing Separately

State Filing
Single

Fed Exempts
N/A

State Exempts
1

Res Location
OK0170890

Contact

Personal Email
N/A

Office Phone
N/A

Mobile Phone
N/A

Select *My Profile* to edit the Personal or Address fields.

The pencil icon will allow you to make changes to your personal employee information.

My Profile: Tax Updates (Enhanced Feature)

If your company has enrolled in the Enhanced Employee Self-Service features, you will be able to select the pencil icon to submit an update request. You will receive an email when your update request is received, and a second email once your approver accepts or denies your updates.

The screenshot shows the Heartland Employee Self-Service interface. On the left is a dark sidebar with navigation links: Home, Direct Deposits, Messages, My Profile (highlighted with a red arrow), Paychecks, W-2 Forms, and Pending Transactions. The main content area shows the user's profile for Winston Employee, including SSN, Date of Birth, and Marital Status. Below this is the 'Tax' section, which has a pencil icon in its top right corner (indicated by a red arrow). A callout box points to the 'My Profile' link, stating: 'Choose My Profile to edit your Tax information.' Another callout box points to the pencil icon, stating: 'Select the Pencil icon to change the tax filing status.'

The screenshot shows the 'Edit Tax Information' form. It has a title 'Edit Tax Information' and a subtitle 'Please edit your tax information below.' The form is divided into two main sections: 'Federal Income Tax' and 'OK State Income Tax (Residence) - OKLAHOMA'. The 'Federal Income Tax' section includes fields for Filing Status (Single or Married Filing Separately), Dependents \$ (\$2000), Other Income \$ (\$), Deductions \$ (\$), Add'l Withholding \$ (\$), and Multiple Jobs (Yes/No). The 'OK State Income Tax (Residence) - OKLAHOMA' section includes fields for Filing Status (OK - Single), Exemptions (1), Select (Dollar \$ / Percent %), Additional \$ (\$), Add'l Exemptions, Exemptions Amount \$, and an Alternate Calculation dropdown (Please select). A callout box with a red arrow pointing to the Filing Status dropdown in both sections states: 'You are able to update the Federal Income Tax and or State Income Tax information (if applicable).'

Direct Deposits: Update Requests (Enhanced Feature)

If your company has enrolled in the Enhanced Employee Self-Service features, you will be able to select the pencil icon to submit an update request. You will receive an email when your update request is received, and a second email once your approver accepts or denies your updates.

The screenshot shows the 'Heartland Employee Self-Service' interface. On the left is a dark sidebar with navigation links: Home, Direct Deposits (highlighted with a red arrow), Messages, My Profile, Paychecks, Transactions, Profile Selection, and Logout. The main content area is titled 'Heartland Homes Direct Deposits'. It features a 'Direct Deposit Settings' section with a bank icon and the text 'Please configure your direct deposit information. You can add multiple bank accounts.' Below this is a table of account information. A red arrow points from a callout box to the 'Add New Account' button. Another red arrow points from a callout box to the pencil icon in the table. A third callout box points to the 'Direct Deposits' link in the sidebar. A fourth callout box points to the 'Add New Account' button. A fifth callout box points to the table of account information.

Choose the *Add New Account* button to add a new direct deposit.

Choose *Direct Deposits* to edit your banking information.

Select the Pencil icon to edit the active banking information.

See the next page for a glossary of Direct Deposit options.

Status	Account Type
Active	Prepaid Card
Process Sequence	Amount
Remaining Net	n/a
Percent	Account #
n/a	XXXXX0000
Routing #	
124001545	

Direct Deposit Updates - Details of Options

Status: Active, Prenote, or Inactive. Always choose *Prenote* for brand new direct deposit accounts. This sends a test file to verify your account information to ensure that the direct deposit will be successful. Once your direct deposit request has been approved by your company, the prenote process can take up to 2 check dates for the direct deposit to become active. You will receive a live paycheck when the account is in *Prenote* status.

Account Type: This is the *ACH* account type used for direct deposits. Verify the account type with your financial institution if unsure of the type of account for direct deposit purposes.

Sequence:

1, 2, 3, (Numbers): Used for partial direct deposits. Sequence in the order of importance. (Example: Account 1 will receive funds first, then Account 2, etc.)

Remaining Net: Used in two scenarios -

1. Most Common: One direct deposit account for entire Net Pay.
2. 💡 Last account to receive remaining Net Pay after the partial 1, 2, 3, etc. direct deposits.

Amount or Percent: For partial direct deposits, designate either a dollar amount or a percent of your Net Pay to be deposited to this account.

Routing Number: Number used by your bank to accept external direct deposits. It could be labeled *ACH* Routing Number. Verify with your financial institution.

Account Number: Account number used by your bank to accept external direct deposits. Verify with your financial institution if needed.

Description: This optional description provides a label for the account to make it easy to identify when there are multiple accounts being used.

**Your company may require additional forms to verify/approve your direct deposit change. Please see your payroll administrator regarding your company's policy.*

Profile Selection - Multiple Companies

If you work for multiple companies who process payroll with Heartland, you can access your information with each business using the Profile Selection screen. Select other profiles here to switch between companies.

*You must use the same email address across all accounts to be able to switch profiles.

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Employee Self Service

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- Messages
- My Profile
- Paychecks
- W-2 Forms
- Pending Transactions
- Profile Selection**
- Logout

Heartland Homes

Profile Selection

Select a Profile to Log Into

You have multiple profiles associated with: madison.foster@e-hps.com . Please select the profile you wish to use below.

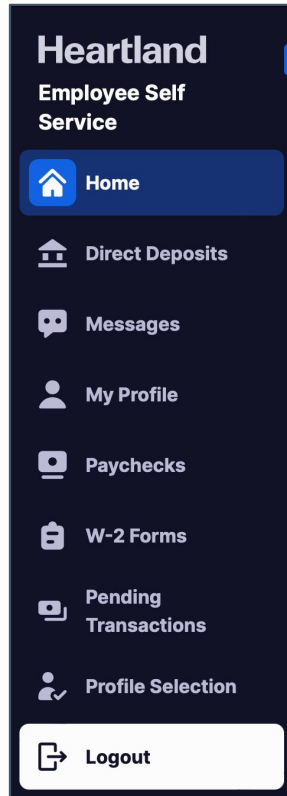
Available Profiles

Client Name	Name	Work Location	Client Code	Last Login
Heartland Homes	Winston Employee	1 - OKLAHOMA CITY, OK	DEMOMF13	Jan 26, 2023, 7:16:16 PM

[Add Account](#)

Logout

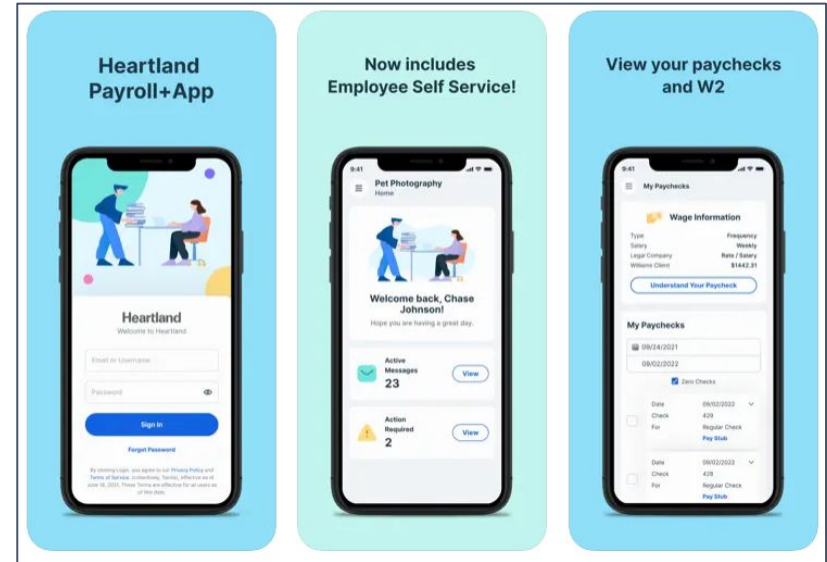
When you have completed using the Self-Service site, select *Logout* on the bottom, left portion of the screen.



To login after registering, access the mobile site:
<https://m.heartlandcheckview.com>

Or download the
Heartland Payroll+ app:

IOS: [Apple App store](#)
Android: [Google Play](#)



Self-Service Frequently Asked Questions (FAQ)

Forgot your password? You can reset your password on the login screen by choosing the *Forgot your password?* link.

Are you locked out? Successive attempts lock the account for longer time periods. Wait for at least 30 minutes, and reattempt or select *Forgot your password?* on the login screen to create a new password.

Can't find your registration email? Navigate to <https://m.heartlandcheckview.com> and choose the *Register Now* link to set up your password and Multi-Factor Authentication (MFA). Your username is the email address that your employer used to set up your access. It could be either a work email address or a personal email address.

Is the MFA going to be required every time I log in? Users will only be required to re-authenticate every 45 days if the box is checked next to *Don't ask me again for 45 days on this browser*. Users will have to authenticate all new devices or when the cache/cookies have been cleared from the current device.

Need to change your MFA option? Whether you changed cell phone numbers or you'd like to change your authentication option (App or Text), please contact your employer. They can reset your MFA Factor. The next time you log in, our system will prompt you to set up MFA again, allowing you to change numbers or methods.

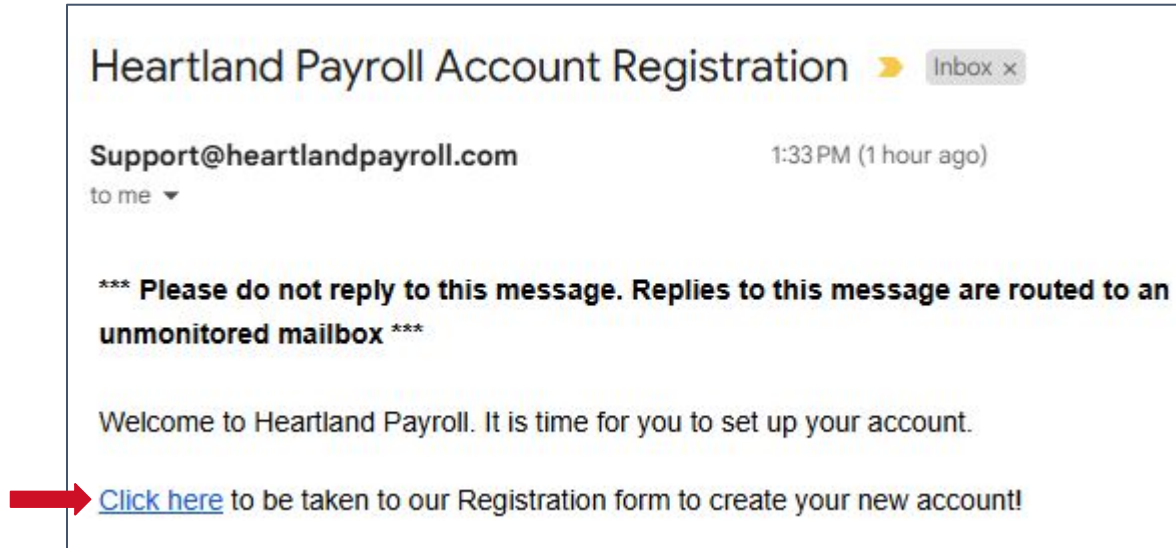
Need to change your email address? Provide your new email to your employer and request that your profile be updated so you can use it for Self-Service. Once your profile is updated, you will receive an email to complete the registration process using your new email address.

Please contact your employer for further assistance. The Payroll Specialists at Heartland are not authorized to speak with employees directly.

Set Up Your Account

Once your employer has set you up as a Self-Service user, you will receive an email to set up your account.

Select the link in the email to start the one-time registration process.



Set Up Your Account

Enter your *Email Address* and choose *Send Verification Code*.

Ready to get started?

First let's verify your email address.

All fields are required.

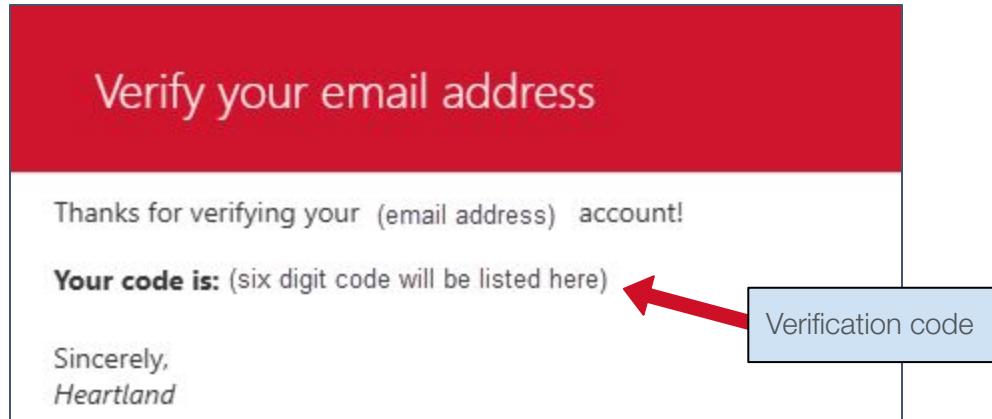
Email Address

Send Verification Code

←

Set Up Your Account

Check your email associated with your account to get the code.



Set Up Your Account

Enter the verification code from the email and select *Verify Code*.

Ready to get started?

First let's verify your email address.

All fields are required.

Verification code has been sent. Please copy it to the input box below.

Email Address

Verification Code

Verify Code

Didn't get a confirmation code? [Send New Code.](#)

Set Up Your Account

Enter your first name, last name, create a new password, and select *Register Now*.

Ready to get started?

Great! Now let's continue with your registration.

All fields are required.

E-mail address verified. You can now continue.


Email Address

Change e-mail

First Name **Last Name**

New Password [Show](#)

Confirm New Password [Show](#)

Register Now 

Set Up Your Account

Select *GET STARTED*.



Add extra security with Multi-Factor Authentication

With multi-factor authentication (MFA), even if someone guesses your password, they won't be able to sign in as you.



GET STARTED

Set Up Your Account


Choose one of the authentication options (app or text) and follow the on-screen instructions to set up Multi-factor Authentication (MFA), which is an extra layer of security for your account.

Option 1: Authenticator App


Heartland

Choose an authentication method


With multi-factor authentication (MFA), even if someone guesses your password, they won't be able to sign in as you.

☒ 

Authenticator App
(Authy, Google Authenticator, etc.)
Retrieve codes from an authentication app on your device, like Google Authenticator, Authy or Microsoft Authenticator.
Enabled

☐ 

Text Message (SMS)
(Standard message rates apply)
Receive a text message to your mobile device when signing in.
Optional



CONTINUE




App Verification Code:
The app verification code refreshes every 30 seconds.

Set Up Your Account


Follow the on-screen instructions to download the [Authy](#) (Mobile), [Microsoft Authenticator](#) (Mobile), or [Google Authenticator](#) (Mobile) app, enter the code, and select *VERIFY*.

HeartlandSetup MFA (Authenticator App)

Step 1: Download an authenticator app
Download and install any authenticator app you prefer on your phone.

 [Authy](#) (Mobile)  [Microsoft Authenticator](#) (Mobile)  [Google Authenticator](#) (Mobile)

Step 2: Scan the QR Code or enter code below
Open the authenticator app and scan the image below using your phone's camera.



33PMMKV4ABQUNAJVGAYPGTTB6SEEM4KI

Step 3: Verify your code
Enter the 6-digit verification code generated

[I want to set up a different method](#)

VERIFY

1. Select the authenticator app preferred.

- Authy
- Microsoft Authenticator
- Google Authenticator

2. Scan your QR code

Open the authenticator app and scan the image with your mobile phone.

3. Verify your code

Enter the 6-digit verification code

4. Select *VERIFY*

This completes the one-time setup process!

Set Up Your Account


If you would prefer to receive a text message sent to your mobile device instead of using an authentication app (option 1), choose the Text Message (SMS) option and follow the on-screen instructions to set up Multi-factor Authentication (MFA).

Option 2: Text message (SMS)


HeartlandChoose an authentication method


With multi-factor authentication (MFA), even if someone guesses your password, they won't be able to sign in as you.

☐

**Authenticator App**
(Authy, Google Authenticator, etc.)
Retrieve codes from an authentication app on your device, like Google Authenticator, Authy or Microsoft Authenticator.Enabled

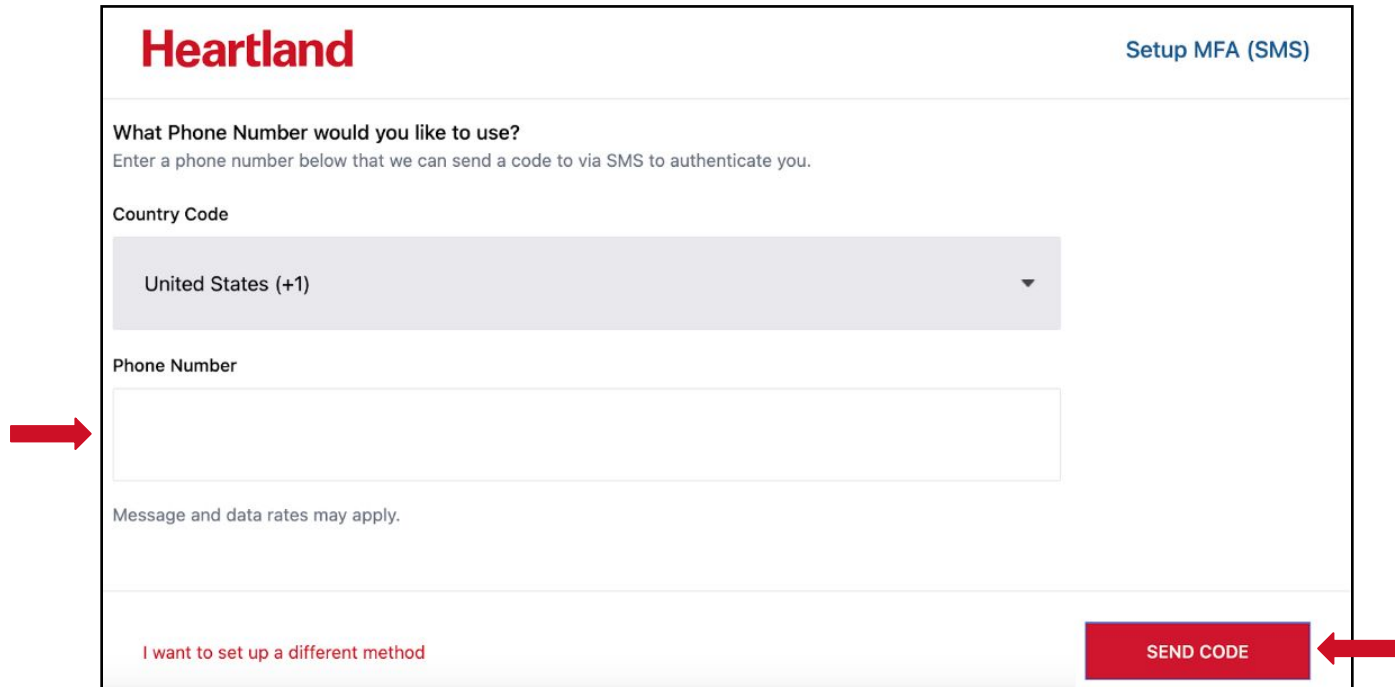
☒

**Text Message (SMS)**
(Standard message rates apply)
Receive a text message to your mobile device when signing in.Optional

 **CONTINUE**

Set Up Your Account

Enter your *Phone Number* and choose *SEND CODE*.
Text will say, "Use verification code ##### for Heartland authentication."



Heartland Setup MFA (SMS)

What Phone Number would you like to use?
Enter a phone number below that we can send a code to via SMS to authenticate you.

Country Code

United States (+1) ▼

Phone Number

Message and data rates may apply.


[I want to set up a different method](#) **SEND CODE**

Set Up Your Account

Enter the code sent to the phone number entered. Choose *VERIFY* to complete the one-time setup process. You will automatically be logged into your ESS account.

Logging In After Registering
See the [Logging In](#) section.

HeartlandSetup MFA (SMS)



Verify your code

Enter the security code sent to

Didn't get a confirmation code? [Resend](#)

[I want to set up a different method](#)→**VERIFY**