## Schedule Employees for Shifts

Navigate to the **Schedule** page.

| Heartland |                    |  |  |  |  |  |
|-----------|--------------------|--|--|--|--|--|
| Ø         | DASHBOARD          |  |  |  |  |  |
| <b>:</b>  | TEAM<br>MANAGEMENT |  |  |  |  |  |
|           | Schedule           |  |  |  |  |  |
|           | Team Timesheets    |  |  |  |  |  |
|           | Team Time Off      |  |  |  |  |  |

There are three ways to view the schedule. These include:

- Employee View This will show you all available employees.
- Shift View This will show you all available shifts.
- Job View This will divide the calendar by Jobs.

We will demonstrate how to assign an individual employee to a shift using the **Employee** View.

Below is a blank schedule.

| Feb 11 - Feb 17       Day     Week     Month     Employee View     TShow Filter   Options  Currently options |   |                                |                                |                                |                                |                                |                                |  |
|--|---|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--|
| All O Open O Unpublished   | Open O     Unpublished O     Display scheduled employees only     Show Revenue Data     Lt. Total     0 h: 00 m \$0.0 |                                |                                |                                |                                |                                |                                |  |
| Q Search   | SUN, FEB 11<br>0h:00m / \$0.00  | MON, FEB 12<br>0h:00m / \$0.00 | TUE, FEB 13<br>0h:00m / \$0.00 | WED, FEB 14<br>0h:00m / \$0.00 | THU, FEB 15<br>0h:00m / \$0.00 | FRI, FEB 16<br>0h:00m / \$0.00 | SAT, FEB 17<br>0h:00m / \$0.00 |  |
| OPEN SHIFTS  |   |                                |                                |                                |                                |                                |                                |  |
| AS Andy Smith  |   |                                |                                |                                |                                |                                |                                |  |
| AY Angus Young   |   |                                |                                |                                |                                |                                |                                |  |
| DM Deanna Mann   |   |                                |                                |                                |                                |                                |                                |  |
| JS Joe Smith   |   |                                |                                |                                |                                |                                |                                |  |
|  |   |                                |                                |                                |                                | < 1                            | > 1-4 of 4 employees           |  |

**Note**, if you do not see the employee that you wish to assign a shift, you must first designate them as a shift-based employee, by going to **Employees**, select the employee, then select the **Time & Attendance** tab, and choose **Shift Schedules** on the left. You will see an indication whether this person is shift-based.

| Joe Smith<br>Full Time<br>Start Date: 08/01/2023<br>Profile Benefits Time & Attendance | History                              |  |    |
|--|--------------------------------------|--|----|
| Overview   | Shift Schedules                      |  | œ' |
| Timesheets 📀   |                                      |  |    |
| Time Off   | Schedule Shift Approval Path:        | Account Owner Approves Shift Requests (effective now)  |    |
| Shift Schedules 📀  | This is a Shift Schedule based user: | Yes (effective now)  |    |
|  | Employee Can View:                   | Only their own schedule (effective now)<br>Employee can only view their schedule. They will not see any<br>other team member's schedule. |    |
|  |                                      |  |    |
|  |                                      |  |    |

On the row for the employee for whom you wish to assign a shift, hover over the date until you see a plus sign.

| Q Search ↓2    | SUN, FEB 11<br>0h:00m / \$0.00 | MON, FEB 12<br>0h:00m / \$0.00 | TUE, FEB 13<br>0h:00m / \$0.00 |  |
|----------------|--------------------------------|--------------------------------|--------------------------------|--|
| OPEN SHIFTS    |                                |                                |                                |  |
| AS Andy Smith  |                                |                                |                                |  |
| AY Angus Young |                                |                                |                                |  |
| DM Deanna Mann |                                |                                |                                |  |

Select the button that appears, and a modal window will open up. You can either use an existing template, or you can manually construct the shift, and enter the **Start Time**, **End Time**, **Time Zone**, enter a **Shift Name**, and select any specific job, choose a **Location**, and then give it a color (this is how it will appear on the schedule).

**Note**: Only **Start Time**, **End Time**, and **Color** are necessary to create a schedule.

## **Create Schedule**

| TART DATE(UTC)                         |          | EMPLOYEES           |     |
|--|----------|---------------------|-----|
| 02/13/2024                             |          | Joe Smith           |     |
| EMPLATE                                |          | SHIFT NAME          |     |
| shift test                             |          | ✓ ⇒ shift test      |     |
| START TIME                             |          | JOBS                |     |
| 09:00 AM                               |          | Please choose a job |     |
| IND TIME                               |          | LOCATION            |     |
| 05:00 PM                               |          | Tes Location #2     | ×   |
| GHIFT LENGTH<br>B Hours                |          |                     |     |
| IME ZONE                               |          |                     | I . |
| (GMT-08:00) Pacific Time - Los Angeles |          | ♥ #FF6900           |     |
| Add Break                              | END TIME | ТҮРЕ                |     |
|  |          |                     |     |
| HIFT NOTES                             |          |                     |     |
| Add Shift Note                         |          |                     |     |
| Add Shift Note Repeat                  |          |                     |     |

You may also choose to repeat this schedule for as many days as you like, by selecting the **Repeat** button, and then entering how often the shift will repeat, what days, and what the end date is.

| Repeat       |    |            |                              |
|--------------|----|------------|------------------------------|
| REPEAT EVERY |    | UNIT       | REPEAT ON                    |
| 1            | \$ | Week(s)    | Sun Mon Tue Wed Thu Fri Sat  |
|              |    |            | Repeat on option is required |
| INDS         |    | DATE       |                              |
| On           | ~  | 02/14/2024 |                              |

When you are ready, select **Create**. The shift will now appear on the calendar.

| Open O Unpublished O | Display scheduled employe      | ees only                       | Show Re                        | evenue Data                    |                                |                                | Lail Total 8 h : 00 m        |
|----------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|------------------------------|
| Q Search             | SUN, FEB 11<br>0h:00m / \$0.00 | MON, FEB 12<br>0h:00m / \$0.00 | TUE, FEB 13<br>8t:00m / \$0.00 | WED, FEB 14<br>0h:00m / \$0.00 | THU, FEB 15<br>0h:00m / \$0.00 | FRI, FEB 16<br>0h:00m / \$0.00 | SAT, FEB 17<br>0h:00m/\$0.00 |
| PEN SHIFTS           |                                |                                |                                |                                |                                |                                |                              |
| Andy Smith           |                                |                                |                                |                                |                                |                                |                              |
| Angus Young          |                                |                                |                                |                                |                                |                                |                              |
| Deanna Mann          |                                |                                |                                |                                |                                |                                |                              |
|                      |                                |                                | 9 AM ~ 5 PM                    |                                |                                |                                |                              |

Repeat this process for all employees you wish to schedule.

When you are ready, select the **Publish** button on the upper right:

| Schedule D Shift Notifications O Templates Printed Files  |                                |                                |                              |                                |                                |                                |                                |               |  |
|---|--------------------------------|--------------------------------|------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|---------------|--|
| Feb 11 - Feb 17            Day         Week         Month         Employee View             Publish (1) |                                |                                |                              |                                |                                |                                |                                |               |  |
| All O Open O Unpublished O Display scheduled employees only Show Revenue Data                           |                                |                                |                              |                                |                                |                                |                                | 8h:00m \$0.00 |  |
| Q. Search   | SUN, FEB 11<br>0h:00m / \$0.00 | MON, FEB 12<br>0h:00m / \$0.00 | TUE, FEB 13<br>8h:00m/ 50.00 | WED, FEB 14<br>0h:00m / \$0.00 | THU, FEB 15<br>0h:00m / \$0.00 | FRI, FEB 16<br>0h:00m / \$0.00 | SAT, FEB 17<br>0h:00m / \$0.00 |               |  |

This will bring up a modal, where you can choose how to notify the employees of their shift.



You may

- Notify all users,
- Notify employees with changes only, or

• Don't send any notifications.

It is recommended that you choose one of the first two options, and an email will be sent to the employee to notify them of their shift, and they will be able to see it when they log into Heartland Time.

Once it has been published, the shift will appear as filled with the color you chose on the schedule.



If you wish to assign many people to shifts at once, you may also <u>Bulk Assign</u> employees to shifts.